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2 | Issue 77













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# Contents



4.....A Note from the Team / Network Coverage

5.....New Members & Renewals / Network Coverage

7.....Event Announcement

9.....Movega Removals — Safe, Secure Storage Solutions Across the EU

12-13.....PMR -Why Safety & Security Are Non-Negotiable

17.....Panama Moving Solutions — Secure Vehicle Transport You Can Rely On

18.....Thank You to Our Sponsors

22-23.....Celebrating 125 Years of Koch International

26.....Why GEM Network Members Must Stay Vigilant Against Cyber Attacks

29.....Why Warehouse Security Should Be a Top Priority for GEM Members

30-31..... Restoring Safety and Security in Post-War Syria - Darwish Logistics

36-37.....Preventing Theft and Loss in Transit: What Every Mover Should Know

40.....Aqua Relocations Qatar: Delivering with Precision and Care

42-43.....Cybersecurity in the Moving Industry: Are Your Client Files Safe?

44-45.....Meet Transcontinental Pet Movers, California's GEM Pet Network Representative

Issue 77 | 3

48-49.....An Introduction to Relopet International Vancouver

53.....Charity Update













# A Note from the Team

Hello and welcome to issue 77 of the GEM Movers Magazine. This edition focuses on safety and security. This goes way beyond securing your warehouse and vans against theft. Unfortunately as we have all seen on many recent news bulletins, cyber-attacks are growing across all levels of business and even government agencies in various locations globally have become victims. This of course adds extra pressures to the moving

industry especially as movers hold a lot of customer data which is valuable to wouldbe hackers. I hope that some of the articles in this month's edition are helpful and highlight the things that you as a moving company need to do to secure not only your assets but your data too.

The year is motoring on and we can't wait to see everyone at the 2025 GEM Network Bangkok event. If you are a non-member and are interested in attending, please do contact us now so we can discuss your attendance.

CEO - Matt OHagan CFO - Ashley Duling















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apply to transport — it's just as crucial when it comes to storage. That's where Movega Removals, based in Varna, Bulgaria, steps in.

across the EU, Movega ensures that clients' belongings are kept safe, whether for a few weeks or several months. Their secure facilities are designed to give peace of mind, with careful handling and protection for every item.

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n the removals industry, security doesn't just belongings with the same care we'd give our own," says the Movega team.

In a time when security is a top priority for clients, having dependable storage partners Specialising in flexible storage solutions makes all the difference — and Movega Removals is proving to be exactly that for families and businesses across Europe. GEM Network knows that our members are in safe hands when they ask Movega Removals to help with their storage!

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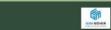






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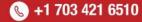
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# **WHY SAFETY & SECURITY ARE NON-NEGOTIABLE**

# IN THE RELOCATION INDUSTRY





elocation is rarely just about shifting goods. It's about change - a new home, a fresh role, a different city, or even a new country. And in this journey, what people carry with them isn't just material, but emotions. Every box packed contains more than objects — it holds memories, hard work, and milestones.

That's exactly why safety and security cannot be treated as optional. In the relocation industry, they aren't just standards — they are the backbone of trust.

#### Why Safety Can't Be an Afterthought

Relocation today has become more complex. From households and offices to institutions and diplomats - everyone relies on secure, seamless moves. But along with the convenience comes higher risk. Delicate items, confidential files, and high-value electronics — all need to be handled with care, caution, and clarity.

A single misstep — a cracked frame, a misplaced file, a delayed shipment — can undo the trust built over years. Safety and security, therefore, can't be built into every stage of the moving process proactively and precisely.

#### **Embedding It Into Our DNA**

At PMR, we believe safety and security are not services we provide; they are core to who we are. They shape our culture, our operations, and our people.

It begins with planning. Before we even pick up a single item, we assess risks, understand the client's needs, and tailor the entire move to ensure control and protection. No two moves are alike - and our approach reflects that.

What makes the real difference, though, is our people. Every team member – from the packer onsite to the coordinator in the office — is trained not just in the process but in purpose. They understand that relocation isn't just logistics; it's personal. When you treat every box like it holds something irreplaceable, your entire attitude toward safety changes.

#### The Role of Packing & Handling

One of the biggest pillars of safety is correct packing. It sounds simple — but it's often where most damage occurs. Not every item requires the same material or method. A sculpture, for example, demands custom crating. A painting might need climate-sensitive packing. An office server needs anti-static protection.

At PMR, we prioritize item-specific solutions. Our teams use high-quality materials like foam, bubble wrap, corrugated sheets, and custom boxes, depending on what's being moved. Equally important is how things are stacked and labeled. Proper sequencing, weight balance, and clear instructions ensure that goods are protected during loading, transit, and delivery.

#### **Secure Storage, Safer Transits**

Often, clients require temporary storage before settling in. This is where warehouse safety becomes vital. Our storage facilities are not just secure — they are monitored, clean, pest-controlled, and fire-safe.

be treated as last-minute measures. They must From temperature-sensitive inventory to longterm household goods, everything is handled with routine checks and strict protocols.

> Transit is another crucial piece. Vehicles are maintained regularly, loading is supervised closely, and verified drivers ensure secure handovers. We focus on safe routes, timely deliveries, and consistent updates — so the client never feels out of touch.

#### **Communication Is Part of Security**

Safety isn't just about physical protection. It's also about emotional assurance. Clients want to know what's happening with their move where their goods are, when they'll arrive, and whether everything is on track. That's why clear communication is just as important as careful handling.

Our clients receive regular updates, access to tracking tools, and support whenever needed. It's not just about service; it's about creating a sense of control during a time that often feels uncertain.

#### **Our First Priority: The Client**

Everything we do is anchored in being client-first. Safety isn't just a responsibility; it's a commitment we make to each client who places their trust in us. Whether it's a solo expat moving overseas or a family shifting cities, we approach every move with the same question: How can we make this safer, smoother, and more reassuring for them?

Being client-centric means listening, adapting, and acting — not just delivering.

Relocation is a big leap for anyone. It brings change, excitement, and sometimes anxiety. But with the right systems, the right people, and the right intentions, that leap can feel less overwhelming.

At PM Relocations, we take pride in making that leap a safe one — not just by what we move, but by how we move it. Because when someone hands over their world in boxes, the least we can offer is the confidence that it will be returned just as they left it — whole, protected, and respected.

12 | Issue 77 Issue 77 | 13



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14 | Issue 77

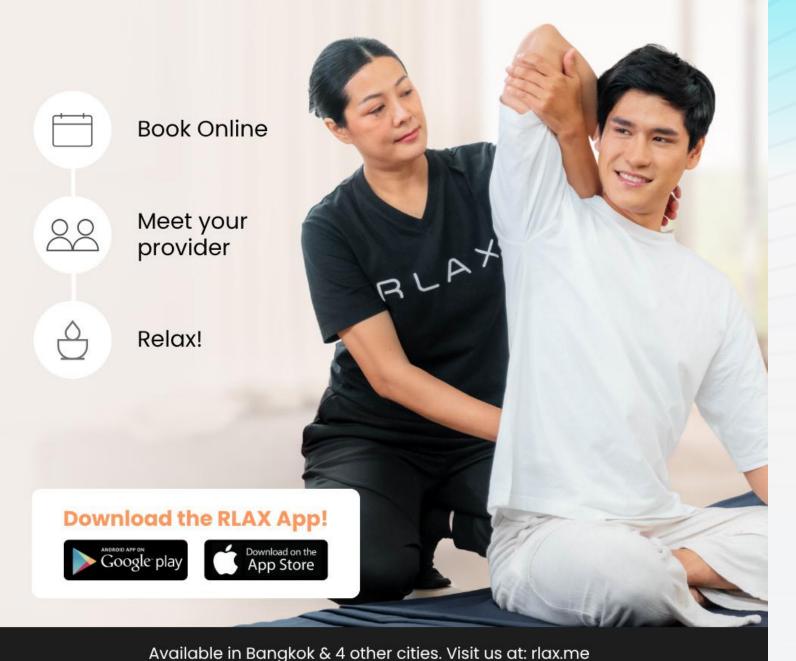


Issue 77 | 15

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# PANAMA MOVING SOLUTIONS

#### SECURE VEHICLE TRANSPORT YOU CAN RELY ON

When it comes to international vehicle shipping, security is everything. This month, Panama Moving Solutions reminds us of the importance of safeguarding not just personal belongings, but valuable vehicles too.

In a recent move, the team handled the pickup of an FJ Cruiser, showcasing their expertise in the safe and professional import and export of vehicles across borders. From meticulous customs handling to careful transport at every stage, their process is built around trust, experience, and — most importantly — security.

"At Panama Moving Solutions, we understand that a

vehicle is more than just transport — it's something people value. That's why we ensure a safe, hassle-free process from wherever you are, to wherever you need to be," the team shared.

In the fast-paced world of logistics, where risks can be unpredictable, having a trusted partner with a reputation for serious, secure handling makes all the difference.

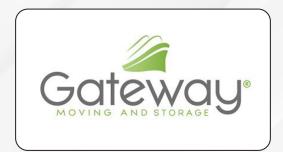
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16 | Issue 77 | 17

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Issue 77 | 19

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20 | Issue 77

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## WHY GEM NETWORK MEMBERS

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n today's digital age, the moving and logistics industry is more connected than ever — and with that connectivity comes increased risk. Across the world, businesses of all sizes are facing a rising tide of cyber attacks, with hackers targeting everything from customer databases to financial systems. For GEM Network members and moving companies globally, this is a growing threat that can no longer be ignored.

#### **Why It Matters for Moving Companies**

Moving companies handle sensitive personal and financial data daily. From client passports and addresses to inventory lists and payment details, this information is highly valuable to cybercriminals. A single breach could not only cause financial loss but also damage your reputation and erode the trust you've built with clients — something the GEM Network works hard to protect and promote among its members.

#### **Banking and Payment Security**

Another area of increasing concern is banking and Stay safe. Stay secure. Stay GEM.

payment security. With international payments, freight charges, and client transactions moving across digital platforms, cyber criminals are constantly seeking vulnerabilities. Protecting your financial systems isn't just about safeguarding your money — it's about ensuring the operational continuity of your business.

#### **A Call to GEM Network Members**

The GEM Network encourages all its members to prioritise cybersecurity as an essential part of their business operations. Regularly update software, invest in secure data storage, implement strong password protocols, and educate your teams about phishing scams and suspicious online activity.

As the number of cyber attacks continues to climb worldwide, no business is too small to be a target. By taking proactive steps now, GEM Network members can protect not just their own companies, but also the reputation and reliability of the global moving community.







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# WHY WAREHOUSE SECURITY SHOULD BE A TOP PRIORITY FOR GEM **MEMBERS**

With crime rates on the rise in many regions, warehouses and storage facilities have become increasingly vulnerable targets. For moving companies, these spaces often hold valuable personal belongings, corporate shipments, and high-value goods — making security a serious operational priority.

For GEM Network members, this isn't just about protecting inventory — it's about safeguarding the trust clients place in their moving partner. A security breach at a warehouse could mean significant financial losses, legal issues, and reputational damage that no business can afford.

That's why it's more important than ever for GEM members to review and strengthen their warehouse security measures. From upgrading CCTV systems and installing motion sensors to controlling access and conducting regular security audits, taking proactive steps now can prevent far greater problems down the line.

As global crime levels climb, GEM Network encourages all members to prioritise warehouse security and protect both their customers' goods and the professional integrity of our trusted network.

28 | Issue 77





# Restoring Safety and Security in Post-War Syria



With so many security concerns and global insecurities happening right now it is good to see some positive news coming from Syria. Our GEM Member in Damascus, Darwish Logistics, is confident with the new government and the end of sanctions.

For years, Syria was synonymous with war, uncertainty, and fear.

Streets once filled with laughter became battlegrounds, and trust among neighbors eroded under the weight of survival. But now, as the dust settles, a new chapter begins—one built on safety, security, and the shared determination to heal.

# 1. Community-Led Safety: Rebuilding Trust Brick by Brick

Security isn't just about policies—it's about people. In towns like Al-Hamidiyah (walled old market in Damascus) families are stepping up, forming safety forums to watch over one another. "There were nights we couldn't sleep, worried something would happen," recalls Mahmoud, a shopkeeper. "Now, our neighborhood looks after itself, and that means everything." These small but powerful acts of unity lay the foundation for a more secure future, proving that trust is the first step toward lasting peace.

# 2. Strengthening Governance and Rule of Law

Years of instability left many skeptical of the justice system, but reforms are underway to restore faith in governance. New security protocols and legal protections aim to rebuild confidence. "For the first time, I feel like the law is on my side," says a mother in Damascus who recently sought justice for a property dispute. When people believe the system works, they become active participants in keeping their communities safe.

#### 3. Tackling New Security Threats

Even with the war over, challenges remain—from economic hardship to remnants of extremist groups still operating in isolated regions. Regional cooperation and intelligencesharing have become vital in managing these risks. But safety is more than countering threats; it's ensuring that families can live without fear. "I just want my children to play outside like I once did," says a father in Aleppo. That simple wish is at the heart of Syria's security efforts.

#### 4. Mental Health: The Invisible Battle

The scars of war aren't just physical—they linger in the minds of those who lived through it. Mental health support is emerging as a

priority, with trauma counseling programs reaching more communities. "Healing isn't just about rebuilding homes—it's about rebuilding people," says Layla, a counselor in Homs. By addressing emotional recovery, Syria is not only securing its future but also helping its people find peace.

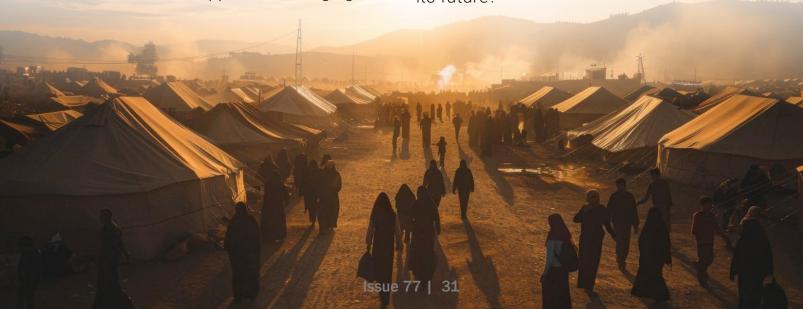
#### 5. Technology as a Guardian

Innovation is playing a role in Syria's transformation. Emergency response apps, real-time alerts, and modern surveillance provide citizens with tools to protect themselves. These advancements ensure that safety is no longer just reactive, but proactive—giving families the ability to prepare and respond to emergencies in ways that weren't possible before.

#### Conclusion

Syria's journey to stability is far from over, but progress is visible—in its streets, in its neighborhoods, and in the hope of its people. Security isn't just about laws or enforcement; it's about rebuilding trust, fostering resilience, and ensuring that no child has to grow up in fear.

As Syria steps forward, one question remains: What role will we all play in shaping its future?







## PALMERS RELOCATIONS

# TRUSTED, SECURE MOVES FROM SYDNEY TO THE WORLD

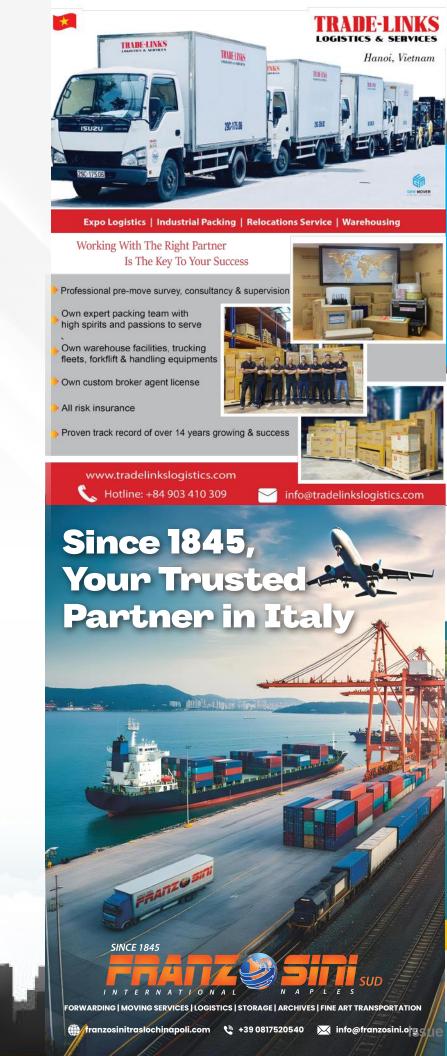
In international relocations, security isn't just about protecting possessions — it's about safeguarding peace of mind. That's something our GEM Mover - Palmers Relocations in Sydney - takes to heart with every move they

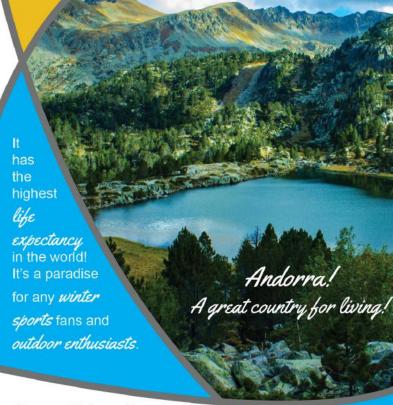
Recently, their team completed the careful packing and wrapping of a client's belongings for an international relocation. From their depot in Sydney to the client's new home abroad, every item was secured, documented, and prepared with precision.

"It's always a privilege to be trusted with someone's big move - and we don't take that lightly," the Palmers team shared. Their commitment to safe handling, reliable logistics, and professional service has made them a valued partner for families and businesses moving across the globe.

In a world where international relocations come with their fair share of risks, having a team that prioritises security at every stage is invaluable.

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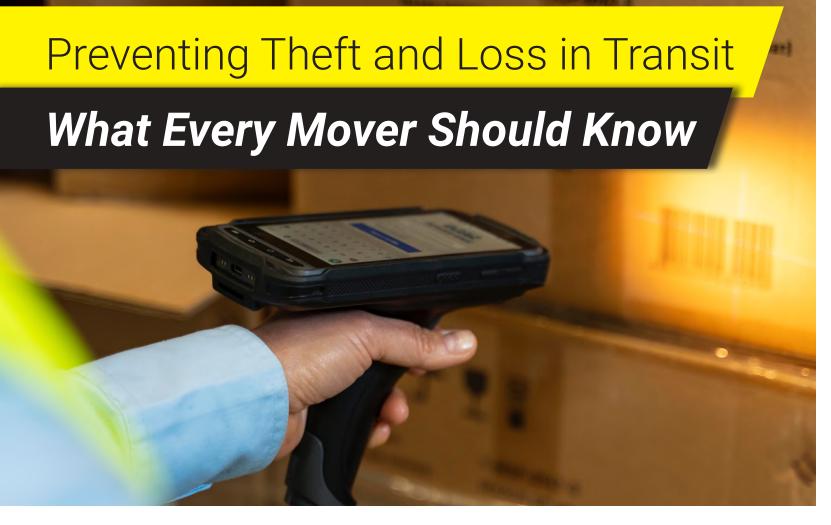
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can cause serious disruptions for clients and damage a mover's reputation. These also erode the trust that clients place in their their goods throughout the relocation journey. moving company. Fortunately, with strategic planning and robust security protocols, these risks can be significantly minimized. Here's what every international mover should keep in mind when aiming to provide a safe and secure move across borders.

#### **Rigorous Inventory Management**

A well-documented inventory is a critical first step in theft and loss prevention. Movers should maintain detailed inventories that include photographs, item descriptions, serial numbers where applicable, and estimated the process. values. The use of modern digital inventory systems-accessible to both clients and the moving team-improves accuracy, enhances

Theft and loss during international relocations accountability, and allows for easy crossverification at each checkpoint. A shared inventory also fosters transparency and keeps incidents not only result in financial losses but clients informed about the whereabouts of

#### Use of Seals and Tracking Technology

Protective seals are an effective deterrent against tampering. Tamper-evident seals on containers and vehicles signal unauthorized access, allowing issues to be identified quickly. Meanwhile, GPS tracking systems provide realtime updates on the location of shipments, reducing the likelihood of theft and enabling faster recovery in the event of a deviation or delay. When clients can track their own shipments, it also boosts their confidence in

#### **Employee Vetting and Training**

The human element remains one of the most

important factors in security. Movers must offered to every client. Movers should take the perform thorough background checks on all personnel with access to client goods, particularly during packing, transport, and warehousing stages. Beyond screening, staff should undergo ongoing training in security protocols, situational awareness, and proper documentation. Teaching teams how to identify suspicious behavior and how to respond to potential threats can go a long way in preventing theft from within or outside the company.

#### **Trusted Partners and Secure Routes**

Many international moves involve coordination between multiple agents and service providers. It's vital to work only with trusted partners who adhere to the same high standards of security. This includes freight forwarders, customs brokers, and destination agents. Route planning also plays a key role. Avoid known high-theft areas, and ensure that overnight stops occur in well-lit, secure parking areas or monitored warehouses. If delays are expected, be proactive in implementing additional safeguards to protect client cargo.

#### **Clear Chain of Custody Documentation**

Maintaining a documented chain of custody ensures that all goods are accounted for at every transfer point. Handover points should be clearly recorded, with time-stamped signatures from both parties. This documentation can prove invaluable when investigating incidents and helps to limit liability by identifying where responsibility lies at each stage. For particularly high-value items, consider implementing photo documentation during each handover for added assurance.

#### Insurance as a Backup Plan

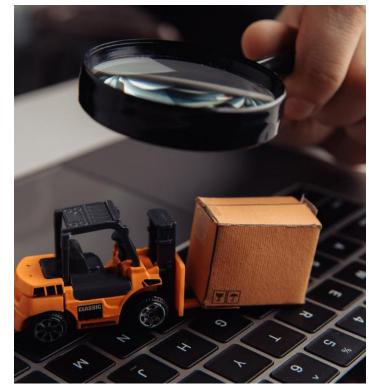
Despite the best-laid plans, theft and loss can still occur due to factors beyond your control. That's why comprehensive insurance should be

time to explain the different coverage options available, clarify the claims process, and encourage clients to choose policies that reflect the true value of their belongings. Insurance doesn't replace strong security practices—but it does provide a vital safety net.

#### Reputation Management and Post-Incident **Protocols**

In the rare event that an incident does occur, having a clear and empathetic response protocol is essential. Movers should act swiftly to investigate, communicate openly with the client, and offer timely resolutions, including insurance assistance. Demonstrating responsibility and professionalism in difficult moments can preserve the client relationship and mitigate reputational damage.

By integrating these best practices into daily operations, international movers can significantly reduce theft and loss in transit. It's about more than protecting goodsit's about safeguarding trust, maintaining professionalism, and delivering on the promise of a seamless global relocation experience.



Issue 77 | 37 36 | Issue 77





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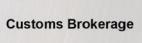
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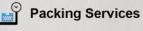
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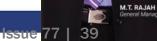


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#### **DELIVERING WITH PRECISION AND CARE**

When it comes to handling valuable, high-profile shipments, safety and security are always the top priority. Aqua Relocations Qatar recently demonstrated this commitment when they successfully cleared and delivered a 2023 Harley Davidson Fatman to a delighted client in Doha.

The iconic motorcycle arrived securely packed inside a 20ft container, housed within a protective crate. Aqua Relocations' experienced team took every precaution to ensure the bike was carefully unloaded and safely removed from its crate, maintaining its pristine condition throughout the process.

This move highlights the importance of meticulous handling, especially when managing luxury or high-value items. By implementing strict safety protocols and careful planning, Aqua Relocations ensures that every shipment — whether a treasured motorcycle or a household relocation — reaches its destination securely and without compromise.

Their dedication to secure logistics services is a shining example of why working with trusted partners like Aqua Relocations is essential in today's moving industry.

We are proud to have Aqua Relocations in GEM Network!





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40 | Issue 77



n an increasingly digital world, international movers handle vast amounts of sensitive client information passports, visas, addresses, and payment data. Ensuring the security of this data is not just good practice-it's essential for compliance, operational continuity, and preserving your company's reputation.

The first step toward effective cybersecurity is understanding the type of data your company collects and where it is stored. From identification scanned documents to signed contracts and insurance details, this data represents a goldmine for cybercriminals. Movers must be aware of the value and vulnerability of the information they hold, and commit to managing it with the highest standards of protection. All of this data should be kept within secure, encrypted systems that comply with international privacy laws, such as the GDPR. Movers should avoid storing sensitive data in spreadsheetsorunprotected local drives, which are easy targets for hackers.

cybersecurity Strong must include measures authentication multi-factor

accessing remains one of the most retention breaches. That's why staff what's browsing habits, and their attack occurs. personal role in safeguarding company and client data.

Regular security audits clear and tested breach complacency is far too high.

internal can identify weaknesses response plan. This should systems. In today's threat in digital infrastructure and include landscape, passwords alone allow IT teams to correct quickly informing affected are no longer sufficient. vulnerabilities before they clients, notifying appropriate Multi-factor authentication can be exploited. Periodic authorities, and initiating significantly reduces the penetration testing, firewall damage control. A prompt, likelihood of unauthorized updates, and software transparent response can access, especially when patches help fortify systems contain the impact and combined with automatic and ensure that security maintain client trust in the log-out features and strict measures evolve alongside face of adversity. permission controls. Equally new threats. In tandem important is employee with technical safeguards, Ultimately, policies common causes of data reduces risk. Keeping only must be educated regularly securely deleting outdated about phishing scams, safe files—limits exposure if an

However, even the most cybersecurity

procedures for

cybersecurity awareness. Human error implementing smart data in the moving industry isn't just an IT concern-it's a core business responsibility. necessary-and Clients entrust international movers with not only their most valuable possessions but also their most private data. It's time to treat with robust systems can fall same care and vigilance as Proactive assessment is victim to cyberattacks. That's container locks and customs another important element. why movers must have a paperwork. The cost of





# Meet Transcontinental Pet Movers,

# California's GEM Pet Network Representative

In an industry where the stakes are high and of pets and their owners. In this profile, specializes in international pet relocations pet relocation industry. through the busy hubs of San Francisco Asia-bound moves.

What makes Transcontinental Pet Movers different? It's their commitment to transparency, direct oversight, and realistic expectations. Rather than chasing flashy labels or making exaggerated claims, the in-house or under direct control-whether team prioritizes clear communication, it's communicating with veterinarians, trustedpartnerships, and practical solutions preparing paperwork, or booking flights. that genuinely serve the best interests. We don't white-label our services, and we

the cargo is precious, Transcontinental Pet Timothy shares the philosophy that drives Movers sets itself apart with a refreshingly their work, the careful balance between honest and hands-on approach. Based in risk and responsibility, and why joining California and led by Senior Operations the GEM Pet Network aligns perfectly with Manager Timothy Woods, the company their mission to raise standards across the

#### and Los Angeles, with a particular focus on Can you tell us a little about your company and the services you offer for pet relocations?

At Transcontinental Pet Movers, we take pride in providing genuine, professional service. We handle as much as possible

only work with trusted, vetted partners when necessary. This ensures minimal middlemen and maximum transparency.

Customer service is our priority. We maintain a high standard of communication. both in speed and quality. Unlike companies that use self-proclaimed terms like "Top," "Best," or "One-stop," we believe in honest, straightforward service. We don't oversell or overpromise-we even refer clients to other specialists when we believe their needs would be better served elsewhere.

Based in California, we specialize in pet relocations through the San Francisco and Los Angeles ports. Most destinations reachable from the West Coast are within our scope, but we have particular expertise in pet moves to and from Asia.

#### What inspired you to start working in the pet relocation industry?

A firm belief that things could-and should—be done better.

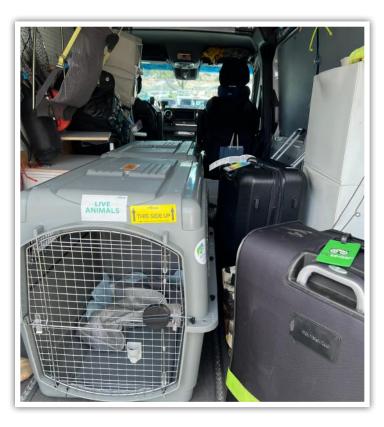
#### How do you ensure the safety and comfort of pets during international relocations?

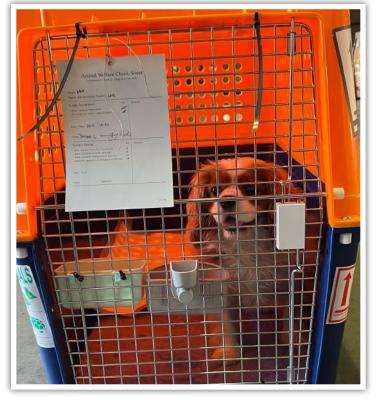
To be honest, we can't guarantee safety and comfort—those factors are ultimately in the hands of the airline, which even requires indemnification to transport pets. Claiming otherwise would be misleading.

However, we take every possible step to minimize risks and provide the best available solutions. This includes helping clients acclimate their pets to travel, advising on the best airlines based on duration and route, and ensuring direct flight bookings (rather than relying on unnamed brokers). This guarantees that our clients receive the fastest updates and swift solutions should any issues arise.

#### Why did you decide to join the GEM Pet Network, and what do you hope to gain or contribute?

We want to connect with like-minded companies that uphold the same standards of genuine, professional service.





Issue 77 | 45 44 | Issue 77





nallenges unique to SEA/

Julatory & Logistical

Why Moving Companies hould Use Pet Relocation



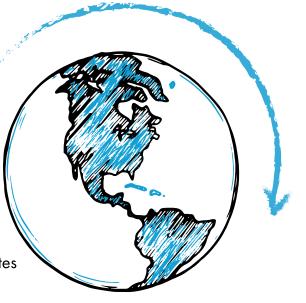
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# Fear Free

**Why Moving Companies Should Always Work with Pet Relocation Partners** 

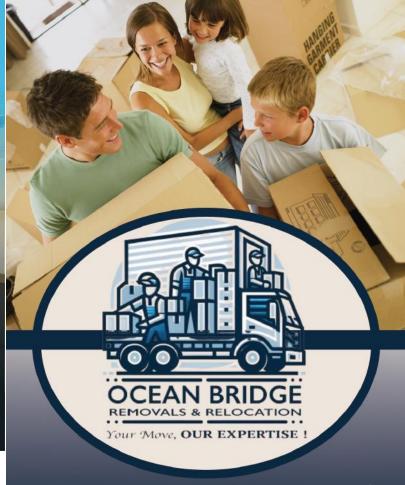
#### **2025 GEM NETWORKING EVENT IN BANGKOK**

**Speaker: Dr Matthew Murdoch Ferndale Pet Travel** 













ensuring their furry, feathered, or scaled parts of the process. That's where Relopet International Vancouver steps in. Founded by Dayana Pak, the company specializes in managing every aspect of pet relocation from Canada to destinations around the world. Combining a deep love for animals with a background in logistics, Dayana has built a business dedicated to keeping families united, no matter where life takes them.

internationally, In this interview, Dayana shares the families face a wide range of inspiration behind Relopet International, challenges—but for those with pets, the intricacies of a recent multi-pet move from Canada to Ireland, and how she companions make the journey safely is often ensures every animal travels as safely and one of the most emotional and complex comfortably as possible. She also discusses her decision to join the GEM Pet Network—a growing global alliance of top-tier pet movers committed to animal welfare and professional excellence.

> Can you tell us a little about your company and the services you offer for pet relocations?

Relopet International specializes facilitating the safe and seamless relocation of pets relocating from Canada to most destinations worldwide. Our services include everything from arranging travel documentation and veterinary requirements to managing transportation logistics. We aim to make what can be a stressful process as smooth and worry-free as possible for both pets and their owners.

#### What inspired you to start working in the pet relocation industry?

My passion for animals and years of experience working in logistics inspired me to enter the pet relocation industry. Combining these two areas allowed me to create a business that helps families stay together, no matter where life takes them.

#### What's one memorable or unique pet move you've handled recently?

particularly memorable and heartwarming relocation involved transporting three guinea pigs and three cats from Vancouver, Canada, to Dublin, Ireland. This complex move required meticulous planning and coordination to ensure the safe and smooth journey of these beloved pets. Each step of the process had to adhere to both countries' stringent import and

necessary health certificates, vaccinations, and microchip identification for the animals. Additionally, finding the right travel crates to ensure their comfort and safety during the long journey was a top priority. The logistical challenges were immense, however, all the effort and careful organization paid off the moment these furry companions were joyfully reunited with their family, bringing immense happiness and making every challenge along the way completely worthwhile.

#### How do you ensure the safety and comfort of pets during international relocations?

Safety and comfort are at the core of everything we do. We work only with trusted partners and ensure pets have appropriate crate training, hydration, and rest during their travel. Each relocation plan is customized to meet the specific needs of the pet.

#### Why did you decide to join the GEM Pet Network, and what do you hope to gain or contribute?

Joining the GEM Pet Network allows us to connect with like-minded professionals who prioritize the well-being of animals. I hope to contribute insights gained from our experiences while also learning from others export regulations, including obtaining the to continue improving the services we offer.





48 | Issue 77 Issue 77 | 49



## **Declaration of** customer satisfaction

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# **What is the Human Development Foundation** (HDF) Mercy Centre?



- Founded in 1972 by Fr. Joe and Sr. Maria in the slaughterhouse slum area of Klong Toey, Bangkok, with the opening of the first kindergarten in an abandoned pigsty
- In 1976 the first Mercy Home for street children opened
- The Human Development Foundation (HDF), Mercy Centre, is officially registered with the Thailand Office of the National Culture Commission as a non-profit foundation, with more than 20 years of clean audits from KPMG.
- The Mercy Centre is a "stand-alone" non-profit foundation, fully funded by donations
- Our Founders are Catholic, but this is not a "Religious Charity". No specific faith is taught, we care for all

## **Two Core Missions Today**

#### Education

We run 17 kindergarten schools in the poorest slums of Bangkok. Three grade levels (K1, K2, K3) for children ages 3-6. In 2025 we have 988 children enrolled. Our school curriculum is certified by the Thai Ministry of Culture, allowing our graduates to immediately enter the Thai Government First Grade at age 6.





## **Child Care**

CARE We care for a total of 78 children (age6-21) in three Mercy Homes (orphanages). Some children are true orphans, while others have parents who are not able to care for them (in jail, medically incapacitated, addicted to drugs, etc). Children end up at our Mercy Homes for many reasons, but all are provided a loving, caring, and secure home environment in which to grow into independent, responsible young adults.





### **Donations How Can I Help?**

In 2025 we began our "Mercy Kindergarten Renovation Campaign". Our schools are 25-45 years old and have never been renovated. Harsh Thailand weather has taken its toll. Keeping our schools safe and healthy sanctuaries of learning is our top priority. Join us on our journey of life, you can truly change the lives of these incredible children.









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# **Bragging Rights**

There really is no better advertising than showcasing your amazing reviews from happy customers. We at GEM love to celebrate our member's moving success stories. Here are some reviews of our superb GEM movers.

## Relocations WA

#### **JONOBBY**

Recently, I moved from Perth to Sydney and used Relocations WA. The service they provided was second to none. I cannot speak highly enough of this company. They were reasonably priced, friendly, practical, organised, reliable and unflappable. The packers who came to my house were punctual and worked with incredible speed and efficiency.

In all honesty, I found the move challenging and stressful and admit I was not their best customer. However, Steve clearly understood the stress associated with moving and was always kind, considerate and helpful.

All my 'goods and chattels' arrived in Sydney on the exact day/time as scheduled and were unloaded with great care. No items were misplaced, damaged or dirty. They arrived exactly as they were packed.

Relocations WA is a genuine, hardworking family business who have a deep understanding of the logistics of moving, along with the associated stress a "mover' experiences. Without hesitation, I strongly recommend this company if you are planning a move. Thank you Steve and co.

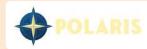




#### **VALERIE TIPPY**

Jack Morgan did a fantastic job of helping me prepare for my move, he was very thorough and accommodating when it came to taking inventory of our items. Our mover Daryl, was the best i've ever had. Daryl was extremely prepared, knowledgeable, and just a pleasure to work with.





#### **FATHIMA AKBAR**

Polaris Relocation handled our IT equipment relocation flawlessly, even across international borders. Their team meticulously planned and executed the move, ensuring the safe and secure transport of our sensitive equipment. From disassembly to reassembly, they demonstrated expertise and care, minimizing downtime for our operations. Polaris Relocation's global mobility service is second to none, and I highly recommend it to any organization in need of reliable IT equipment relocation services





#### **REBECCA STEPHENS**

Its a big thing trusting a company with all your goods, but so pleased we chose Solaris for our international move. We had a great service from the Sales team and the Move Management team, really friendly and helped me every step of the way.

Thanks very much guys, will happily recommend your services.



#### **MIREILLE CROSSLEY**

Our move from Toulouse to Edinburgh was handled perfectly by JCL. Shelly, our contact, is the most helpful, friendly and knowledgeable person you would wish to be working with on such a stressful move; she handled all the paperwork and helped us step by step with everything, not being phased by a last-minute issue we had at our end with some official paperwork; solution-oriented and very positive, she made the whole thing so much easier for us to deal with. Ernest, our driver, was just perfect: he arrived on time in both Toulouse and Edinburgh, despite the very long journey, and the charging and unloading were done in record time at each end; nothing broken and all in place. Overall, our move with JCL was done professionally, effectively and at an excellent price - I will definitely recommend JCL.











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